

Marking the Procedure Site

"Hello I'm Dave, this is my hospital room, and I'm here for hand surgery and... my suit is too big."

"Could you hold on for a second? You see, the store screwed up my order...I guess they didn't double check to make sure they gave me the right thing. You sent me a 3XL and I needed a Medium."

"It's no fun to get the wrong thing. Which reminds me, I am here for hand surgery.... What if my Dr operates on the wrong hand or gives me the wrong surgery?"

"This is why your healthcare team is going to triple double check to make sure that you are getting the right thing in the right place. How?"

"Your Dr is going to come in, ask you to confirm the place and the kind of surgery..."

"Good morning Dave. Are we operating on the right or left hand? Just confirming."

"Then he's gonna write his initials on the surgery site."

"You've got great handwriting..."

"Thank you."

"After that a nurse is going to come in and say something like this."

"Hello Dave, I'm just here to confirm that you're getting arthroplasty on your right hand."

"That's another thing, if they say something like arthropilosasss... antrapo..."

"Arthroplasty."

"Arthroplasty?"

"Arthroplasty."

"Huh. Arthroplasty. Just make sure you ask them what the medical jargon means if you don't know."

"Arthroplasty on your hand is fixing your joints to help with arthritis."

"Perfect, that's what I need. Well that and a new suit."

"Oh Dave. This came for you."

"Perfect."

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“I’ve still got it.”

“It feels good to get the right thing. So make sure you are double checking and make sure your healthcare team is double checking too.”